Provider Network Meeting

1/25/2022



Housekeeping

- Webinar Style Meeting
 - We cannot see/hear you
- Use the chat function if you have a question
 - You can message the host/panelist or the whole group
- Recording in progress
- Introduction

Agenda

- Credentialing
- Incident Reporting
- Recipient Rights Updates Kent
- Home and Community Based Services Quarterly Spotlight
- Training Resources
- Communication Calendar
- Direct Care Wage
 - FY 2021
 - FY2022
 - Specialized Residential Form Review

Credentialing

- New forms for both Organizations and Independent Practitioner emailed out on 1/24/22
- Reminder that you must stay credentialed...no gaps!
- Recent trends with overdue packets
- We now have monthly reporting to SWMBH and we must provide any reason/rationale for why it is overdue
- Lack of timely credentialing impacts quality, compliance and could impact funding.
- How can we help facilitate improved timelines?
 - 60 day prompt, 30 day prompt, overdue prompt?

Incident Reporting

- What to report
 - Link to Critical Incident and Risk Event categories
 - Link to the fillable form
 - Send within 24 hours
 - Be sure to take some time in the supervisor section to address what steps will be taken to prevent reoccurrence

Recipient Rights Updates

- Training Calendar link <u>here.</u>
- 2022 Site Visits now underway
- Training Requirements
 - Must be completed within 30 days (Mental Health Code and Contract)
 - Recipient Rights Training does not have to come from Summit Pointe, we accept training from other CMHSPs.
 - Keep a record of your employee's training
 - 2021 Year in Review 13 Providers did not turn in annual training logs

Home and Community Based Services

- All new programs are presumed to be in full compliance
- All Medicaid beneficiaries have the same level of choice/autonomy as a non Medicaid recipient
- Health and safety is paramount and should be addressed through the person centered planning process. If restrictions are needed, they must be addressed through the Behavior Treatment Planning process
- Summary of resident rights— REQUIRED for Specialized Residential if no lease is in place.

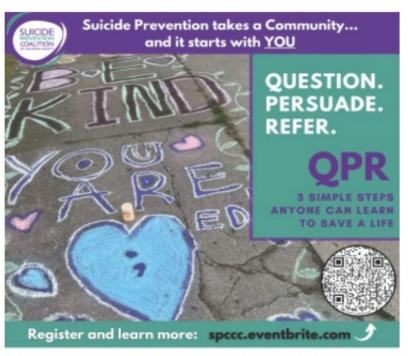
HCBS Resources

 Michigan Department of Health and Human Services – Home and Community-Based Services Transition page

Summit Pointe HCBS Resources

• Medicaid Provider Manual (pages 849 – 860)

Resources



QPR Gatekeeper Training

This 60 minute training is FREE for all of Calhoun County.

Just as CPR prepares you for stepping in to assist in a cardiac crisis, OPR will teach you the skills and knowledge to intervene to prevent suicide.

Virtual Training: 12 pm - 1 pm 3rd Thursday of each month What you will learn in QPR:

- The warning signs of suicide
- . Suicide myths and facts
- . How to help someone in crisis

Sign up today, and once you've taken QPR, share your knowledge with others, help plant the seeds of HOPE, and when you notice warning signs that someone might be thinking of suicide, use your skills to TAKE ACTION.

Keeping Healthcare Professionals Healthy





Sessions repeat every 6 weeks - *no sessions on some holiday Mondays*

MONDAYS 12:00-1:00pm WEDNESDAYS 6:00-7:00pm

Join Any Week

TOPICS COVERED

1/5*,2/14,3/28 Compassion Fatigue

1/10, 2/21, 4/4 Grief and Loss

1/19*,2/28, 4/11 Self-Care

1/24, 3/7, 4/18 Secondary Trauma

1/31,3/14, 4/25 Feeling Helpless and Hopeless

2/7, 3/21, 5/2 Boundaries Balancing Work / Home Life

ZOOM LINK

These opportunities available at www.summitpointe.org



made possible by



Provider Network Calendar

- Quarterly Meetings
 - January, April, July, October
- Quarterly Workshops/Trainings
 - February, May, August, November
- Quarterly Newsletters
 - March, June, September, December



Direct Care Wage

- FY 2021
 - Some contract amendments still outstanding, we need these for our records
 - Most providers have been paid, just a few outstanding
- FY 2022
 - New approach
 - Time based providers within rate
 - Specialized Residential monthly forms required
 - Most amendments are in thank you!
 - Happy to report several providers have already had payments for FY 2022

DCW FY 2022 Time/Unit Based Providers

- Once the addendum is signed we update the fee schedule and track on the date
- Authorizations already in place will show the old rate, however it will be paid out at what the fee schedule indicates.
- Summit Pointe will need to adjust the payment for claims paid before the DCW Addendum was signed and returned. Claims must be in and paid in order for us to be able to adjust them
- Our goal is to have all payments adjusted for all time/unit based providers by **Mid February**. For some providers this is already in process for October and November.

DCW FY 2022 – Specialized Residential

- New process now in place as of October 1, 2021 (beginning of Fiscal Year 2022) – our process must be used to draw down the pass through dollars.
- A separate form is due to Summit Pointe for each calendar month
- Forms need to be submitted to <u>providernetwork@summitpointe.org</u>
- Data is received and validated usually within a week of receiving.
- When data is validated in SPOT (everything matches) the form is sent along to provider claims for processing.
- Payments are made within two weeks of accepting a validated form.

FY 2022 Specialized Residential

- Review a sample form
- Important reminders-
 - One form due for each calendar month
 - Claims must be entered in SPOT in order for us to process DCW pass through
 - Units reported must match what has been submitted in SPOT
 - Staff who work at more than one location need hours reported on separate lines (see example)
 - Column D (Calendar Month Units All) changes based on how many beds are filled as well as number of days in the month

Additional Questions

